Designing and Building for Effective Education Outreach:

A Tale of Two Cities



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Photo credit: Larry Smi



Logo

Development &

Design

Blake Durrett & Kara Back

#### 2018 4TH OF JULY RAIN BARREL CONTEST





Photos from City of Campbellsville, Ky's post in Mobile Uploads · Jul 3, 2018 · @



City of Campbellsville, Ky

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City of Campbellsville, Ky

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#### BRANDING

- MS4 SUFFERING FROM NEGATIVE PUBLIC PERCEPTION
- LOCAL CONTRACTORS, DEVELOPERS, ETC. NOT RECOGNIZING PRESENCE
- PREVIOUS ATTEMPTS AT PUBLIC EDUCATION YIELD LITTLE RETURNS



#### **PARTNERSHIP**







#### **PARTNERSHIP**





#### **DESIGN PROCESS**











#### **SOCIAL MEDIA**



■We need your help! Which of the following logos would you like to see represent our Stormwater Department? Results will be tallied on February 11th!

\*NOTE: These are preliminary sketches. The winner will be cleaned up by digital production. #cvillestormwater @taylorcountycooperativeextensionservice







#### POSITIVE OUTCOMES

- BRANDING
- PUBLIC OUTREACH
- EDUCATION
- CONSTRUCTIVE CRITICISM





#### **NEGATIVE OUTCOMES**

NEGATIVE DESTRUCTIVE CRITICISM





#### UNEXPECTED OUTCOMES

- REACTION ON SOCIAL MEDIA
  - LOTS OF OPINIONS
- SEVERAL DESIGNS
  - LOTS OF PUBLIC INVOLVEMENT





#### THE FINAL DESIGN





#### INSIDE THE LOGO

- THE OBVIOUS
  - WATER DROPLET
  - COLOR BLUE

- THE NOT SO OBVIOUS
  - SINGLE DROPLET
  - RIPPLE EFFECT



#### WHAT WE LEARNED

- BE PREPARED WHEN HAVING VOTING ON SOCIAL MEDIA TO GET A LOT OF FEEDBACK.
- SOME WILL BE POSITIVE AND SOME WILL BE NEGATIVE.
- UTILIZE CONSTRUCTIVE CRITICISM.



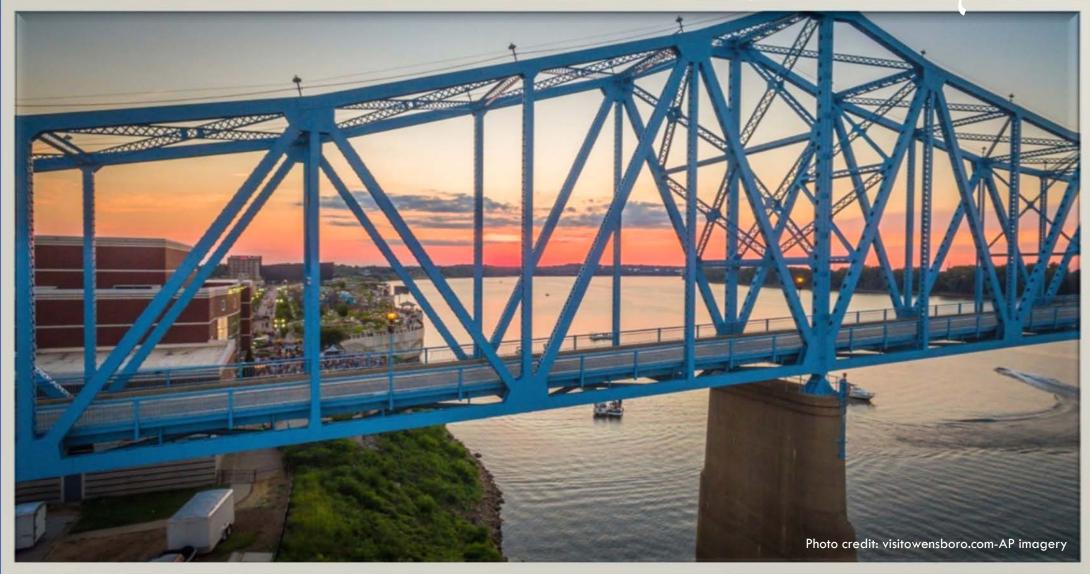
#### CONCLUSION



- PLANS FOR THE LOGO INCLUDE:
  - HEADERS
  - BUSINESS CARDS
  - DECALS
  - DRAIN MARKERS
  - RAIN BARREL STENCILS
  - COMPELLING PUBLIC TO HELP AND DO THEIR PART



# Welcome to Owensboro, XX



## Building a Residential Rain Barrel Program



## **Program Elements**

Advertised through newspaper, flyers, social media Required registration and fee of \$20 Workshop capped at 50 participants (25 per session)





**Public Education and Participation** 



## **Program Elements**

Facility provided by RWRA

Cost share - RWRA invests \$20 materials and supplies

Presentation (CES and RWRA) and rain barrel build

Pre-/post-survey at the conclusion of each workshop



Public Education and Participation



## Program Outcomes

#### Between 2014-2018:

10 workshops

42-50 attendees per year

194 pre/post surveys



Follow-up survey to 180 past participants

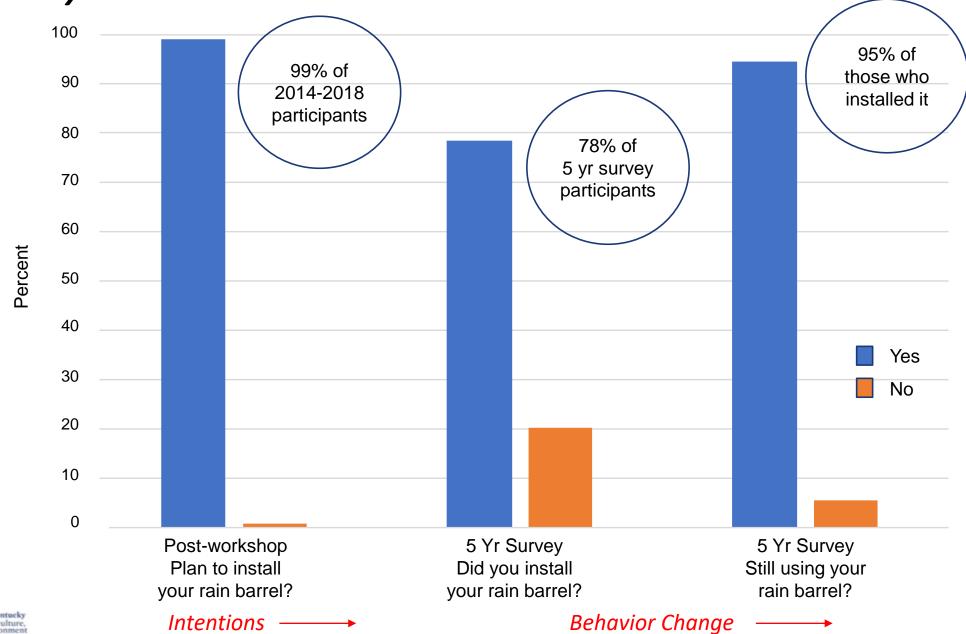
93 surveys returned (52%)

Incentivized with rain barrel raffle





Survey Results







## Program Success – 5C's



working partnership/mutual benefit

Commitment

invested partners

Consistency

annual event, held at same location

Cost share

invested participants



"...I also appreciated learning so much about water processing in O'Boro."

# Celebrate!

- "I would attend another rain barrel session"
- "Love the Rain Barrel. I have always used one, so I decided to do the workshop for (another group)."
- "It brings me much joy every time I see it and use it."



Photo courtesy UK CAF

"I absolutely LOVE my rain barrel & recommended it to a friend who also attended a workshop. It was a life saver during our boil water advisory!"





## QUESTIONS?





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